

QUALITY POLICY

DS TRANSPORT SOLUTIONS responding to the demands of modern business reality, always aiming at faster and better service of its customers, it's committed to implement a Quality Management System based on the requirements of **ISO 9001: 2015** and to the compliance with the legislative and regulatory framework.

The Quality Management System of the Company has as its scope:
SUBCONTRACTING SERVICES OF TRANSPORT (FRESH, FROZEN, DRY) FOODS
and was designed according to the Company's needs and pursuits.

The main target of the **DS TRANSPORT SOLUTIONS** Quality Management System is to create a basis for the continuous improvement of the efficiency of its processes, always keeping in mind the continuous satisfaction of the needs and expectations of its customers to the maximum extent possible.

The company's top management is **committed** to continuously improving the company and the quality management system through the establishment and monitoring of quality objectives.

The basic principles as expressed in the company's Quality System processes are:

- Compliance with customer's specified requirements as agreed through written contracts / agreements in order to increase their satisfaction.
- Continuous updating and training of staff.
- Investigating causes of non-compliance or complaints and further determination of corrective actions.

The principles of the System as well as the objective purposes for quality are regularly reviewed by the Company's Management in order to adapt to the new needs and market developments, legislative requirements and to the objective of continuous improvement of the company's operations. achieving the goal of continuously improving the company's operations.

Through continuous reviews of the above, Management is in constant search for the identification of both human and logistical needs. Management is **committed** to providing the required resources to meet the needs, as they arise and are shaped by existing situations, to the full of its capabilities.

All departments of **DS TRANSPORT SOLUTIONS** have the responsibility to respond, assimilate and implement the procedures required by the Quality System through their day-to-day activities.

It is also the responsibility of the Management to ensure that the Quality Policy is notified, understandable and practicable by the company's entire human resources, with the ultimate aim of continuous, steady development of its business activity with unwavering commitment to its principles and the constant offering to its customers of products and services of excellent quality.

The legal representative



Thessaloniki, 01-09-2017